

Keith Lim CV

Personal Profile

- Highly experienced and skilled systems administrator with a strong focus on client satisfaction and understanding.
- Enjoys planning and implementing efficient, useable, effective and permanent workflow solutions based upon client's needs.
- Committed, flexible, results driven, personable, creative problem solver.
- Bachelor of Science (Computer Science and Psychology double major) at University of NSW.
- Masters in Solo / Dance / Authorship at HZT, Berlin.
- Emerging professional artist specialising in devised physical theatre, contemporary performance and puppetry, with past experience in directing, stage management and lighting design.

Experience and Capabilities

- Design and implementation of web applications and database back-ends. (PHP, MySQL/MSSQL, Javascript, jQuery, Perl, Filemaker).
- Over 5 years proven expertise in IT systems administration, troubleshooting, programming, and support.
- Planning, building and maintaining servers under Linux and Mac providing internet connectivity and security, routing, file serving, web hosting, backup systems, FTP, DHCP, DNS, network booting, Quicktime Streaming, ghosting and wireless connections.
- Documentation, training and handover of systems to technologists and non-technologists.
- Using a systematic troubleshooting process to hone into the root causes of any given problem and solve them, especially Mac and PC workstations.
- Strong performance under high pressure situations and demanding deadlines. Proactive and quickly reactive with solutions.

Achievements

- 1.5 years part time as IT Support for the Inter-University Centre for Dance Berlin (HZT).
 - Studio booking system, running off Google Apps.
 - Duties included: needs assessment, design, implementation, training, support, maintenance of the school wide studio and resource booking system.
 - General staff and student IT support: video editing, software trouble shooting.
 - Archiving student footage.
- 1.5 years full time Web Developer for Oxfam Australia.
 - Our team redeveloped the entire site, including applications, SEO, design and content management.
 - Running in house useability studies, testing both employees and the public
 - Developing web based applications in Javascript, jQuery, PHP, MSSQL
 - Event list system which handled large scale events run by Oxfam (National Close the Gap Day with over 500 events) as well as smaller user submitted events. Integrated with Gmaps.
 - Email subscription registration
 - Contacts database
- 3 years full time Systems administrator for 15 staff and over 400 students.

- Implementing and maintaining a ghosting system across the SAE/CGC computer lab environment, catering for 189 workstations, both PC and Mac.
 - Migrating and managing student profiles, setting up Xserve with Xserve RAID dealing over 1.5Gb to each user.
 - Managing, redesigning and rebuilding network structure and servers during the CGC relocation and merger with SAE Institute.
- Programmer for the launch of IQ Soft's Content Management System.
http://www.iqsoft.com.au/iq_wp/Pages/IQSOFT/IQCMSOverview.aspx
 - Created and maintained a web portal for CPS Global, tracking property values and other site attributes for agents in the field to access the office data, and helping merge data from CPS Global's interstate and overseas (UK) offices into a single, online, user-friendly interface.
 - With Prof Kip Williams programmed for a Perl CGI-script that was the backbone of a ARC Large grant (\$41,203). The project was entitled "CyberOstracism: Effects of being ignored on the Internet", which lead to the publication of a further 3 papers.
 - Multiple Fringe Festival award winner for devising, performing and touring a physical theatre duet entitled "One More Than One".
 - Game designer and core artist with "CityQuest" a live interactive performance event incorporating local businesses and young performers based in Fairfield.

Career History

2009 – 12: Inter-University Centre for Dance Berlin (HZT). IT Support. www.hzt-berlin.de

2009 – 10: Oxfam Australia. Web developer. www.oxfam.org.au

2005 – 08: Freelance IT Support and Programmer.

Clients include: Performance Space, Critical Path, Urban Theatre Projects, UNSW Department of Psychology, IQ Soft, Manna From Heaven, Inzen.

2004 – 05: SAE Institute Sydney/Computer Graphics College (CGC).

IT Manger. www.sae.edu , www.cgc.com.au

2002 – 04: Computer Graphics College. Systems Administrator.

2001 – 02: CPS Global P/L. Systems Administrator. www.cpsglobal.com

2000 – 01: Macquarie University, Department of Psychology. Research Assistant.

www.psy.mq.edu.au/staff/kip/

1999 – 00: IdeaData. Developer. www.ideadata.com.au

1999 – 00: University of NSW. Java Tutor.

Personal Details

Name: Keith Meng Lim

Mobile: +49177 652 1482

Address: Reinickendorfer str. 32
13347 Berlin

Email: keiththesedays@gmail.com

References and Artist CV available upon request.

Other clients include NKT, AMLaw, Constellation Hotels, Critical Path, Inzen, IQSoft, MannaFromHeaven, UTP, Visualise and Scintillate